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Ethical Collections:

The Fair Debt Collection Practices Act and Beyond

Live Webinar July 29, 2015 • 1:00 PM - 2:30 PM ET

Learn how to avoid the traps and get the information you need to be an efficient and ethical collector.

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Agenda

Ethical Issues Complying With the Fair Debt Collection Practices Act

- Applicability
- Rules
- Penalties
- Practical Applications

Ethical Issues Complying With the Fair Credit Reporting Act

- Reporting
- Correcting Reports
- Obtaining Credit Reports
- Permissible Uses of Credit Reports

Legal Ethics for Lawyers and Nonlawyers

- Candor to Tribunals
- Represented Parties
- Unrepresented Parties
- Conflicts

Ethical Considerations Regarding Trust Accounts

- Recordkeeping and Accounting
- Protection of Funds and Property
- Payment of Fees

Other Privacy and Regulatory Issues

- HIPAA and HITECH
- Red Flags
- Others

Business Ethics and Collections

- Federal Acquisition Regulations Requires Adoption of Code of Conduct
- False Claims Act and Fraud Enforcement and Recovery Act
- Responsible Corporate Officer Doctrine

Faculty

Michael R. King

- Founding partner of Gammage & Burnham, P.L.C., in Phoenix
- Practiced bankruptcy, creditor's rights and collection law for more than 30 years
- Longtime member and active participant of the National Association of Credit Managers
- Writer and speaker for Southwest Business Credit Services (James F. Sullivan Life Time Achievement Award and Spirit of Service Award) and the Commercial and Financial Development Division of the NACM

For a complete list of accomplishments, visit www.lorman.com/ID396273.

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